

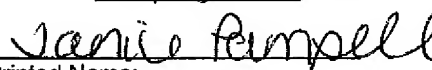
| IN THE UNITED STATES PATENT AND TRADEMARK OFFICE | |
|---|---------------------------------------|
| Comments on Statement of Reasons for Allowance | Atty. Docket No. VIGN1460-1 |
| Applicants John C. Artz, Jr. | |
| Application No. 10/616,107 | Date Filed 07/09/2003 |
| Title System and Method of Associating Events with Requests | |
| Group Art Unit 2455 | Examiner Duong, Oanh L. |
| Confirmation No. 1669 | |

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

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Applicants appreciate the Examiner's allowance of Claims 21-40 of United States Patent Application No. 10/616,107. Applicants submit the record as a whole makes evident the reasons for allowance and that there are additional reasons for patentability not enumerated by the Examiner. While Applicants agree with the Examiner's reasons for patentability to the extent such reasons are consistent with the record as a whole, Applicants do not acquiesce or agree to any characterization of the claims that place unwarranted limitations or interpretations upon the claims, especially to the extent such limitations or interpretations are inconsistent with the claim language, specification or prior prosecution history in this case.

The Director of the U.S. Patent and Trademark Office is hereby authorized to charge any fees or credit any overpayments to Deposit Account No. 50-3183 of Sprinkle IP Law Group.

Respectfully submitted,

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